

# NEW RATES & AVAILABILITY TAB

# RATES & AVAILABILITY TAB

The new Rates & Availability Tab shows :

- the number of beds you have setup for a specific room type - **Total Available Beds**
- the number of beds you have allocated per day for that room type - **Availability**
- your **Standard Rate**
- your **Non-refundable Rate/** and % (if added)

HOME
BOOKINGS
RATES & AVAILABILITY
PROPERTY SETUP
REPORTS
MARKETING

Rates & Availability
Add/Edit Rate Types
Add/Edit Room Type

Your last available date online is: 23 Nov, 2019

ⓘ Updates are saved automatically
⚡ Bulk Update

TWO WEEKS PERIOD:  
 25 Nov, 2016 – 8 Dec, 2016

←	▶	Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov	Wed 30 Nov	Thu 1 Dec	Fri 2 Dec	Sat 3 Dec	Sun 4 Dec	Mon 5 Dec	Tue 6 Dec	Wed 7 Dec	Thu 8 Dec
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▼ Dormitories

DORM <b>Standard 4 Bed</b> Female Dorm Ensuite		Total Available Beds	8	8	8	8	8	6	8	8	8	8	8	8	8
		Availability ⚡	2	2	2	2	2	0	8	8	8	8	8	8	8
		Standard Rate (EUR) ⚡	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00
		Non-refundable Rate (-10%)	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40


# RATES & AVAILABILITY TAB

## UPDATING RATES & AVAILABILITY

Rates & Availability screen always defaults to today's date and shows you two weeks from today. You will see all room types you have setup listed down.

To change the availability or rates for a period you are looking at simply add your new number of beds to the selected box and wait few seconds until your entry is **saved** – you will see small white tick mark in the right-top corner when this is done (see below)


Rates & Availability
Add/Edit Rate Types
Add/Edit Room Type

 Updates are saved automatically

TWO WEEKS PERIOD: 25 Nov, 2016 – 8 Dec, 2016

	Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov
<b>▼ Dormitories</b>					
DORM Standard 4 Bed Female Dorm Ensuite					
Total Available Beds	8	8	8	8	8
Availability ⚡	2	2	2	2	2
Standard Rate (EUR) ⚡	27.00 ✓	27.00 ✓	26.00	26.00	26.00
Non-refundable Rate (-10%)	24.30	24.30	23.40	23.40	23.40

Rates & Availability
Add/Edit Rate Types
Add/Edit Room Type

 Updates are saved automatically

TWO WEEKS PERIOD: 25 Nov, 2016 – 8 Dec, 2016

	Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov
<b>▼ Dormitories</b>					
DORM Standard 4 Bed Female Dorm Ensuite					
Total Available Beds	8	8	8	8	8
Availability ⚡	3 ✓	3 ✓	2	2	2
Standard Rate (EUR) ⚡	27.00	27.00	26.00	26.00	26.00
Non-refundable Rate (-10%)	24.30	24.30	23.40	23.40	23.40

# RATES & AVAILABILITY TAB

## ADDING NON-REFUNDABLE RATES

To add your non-refundable rate click on **Active Non-refundable rate** link located under selected room type and select **Add Rate** in the next screen ...

Rates & Availability
Add/Edit Rate Types
Add/Edit Room Type

Your last available date online is: 23 Nov, 2019

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⚡ Bulk Update

TWO WEEKS PERIOD:
25 Nov, 2016 – 8 Dec, 2016

Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov	Wed 30 Nov	Thu 1 Dec	Fri 2 Dec	Sat 3 Dec	Sun 4 Dec	Mon 5 Dec	Tue 6 Dec	Wed 7 Dec	Thu 8 Dec
------------------	------------------	------------------	------------------	------------------	------------------	-----------------	-----------------	-----------------	-----------------	-----------------	-----------------	-----------------	-----------------

▼ Dormitories

DORM Standard 4 Bed Female Dorm Ensuite	Total Available Beds	8	8	8	8	8	6	8	8	8	8	8	8	8
Availability ⚡		2	2	2	2	2	0	8	8	8	8	8	8	8
Standard Rate (EUR) ⚡		26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00
Non-refundable Rate	<a href="#">Activate Non-refundable rate</a>													

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00	
	Non-refundable Rate	Non-refundable rate has not been added		
				<a href="#">Add Rate</a>

## RATES & AVAILABILITY TAB

### ADDING NON-REFUNDABLE RATES

You will need to configure your **non-refundable percentage (%)** and once you select it click **Save** and **Turn** your non-refundable rate **On** (see below)

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00	
	Non-refundable Rate	Non-refundable rate has not been added		<b>Add Rate</b>

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00						
	<b>Non-refundable Rate</b> <input type="button" value="-"/> 0% <input type="button" value="+"/> <input type="button" value="Save"/>	<table border="1"> <tr> <td>DORM Standard 4 Bed Female Dorm Ensuite</td> <td>Standard Rate</td> <td></td> </tr> <tr> <td></td> <td> <b>Non-refundable Rate</b>  <input type="button" value="-"/> -5% <input type="button" value="+"/> <input type="button" value="Save"/> </td> <td></td> </tr> </table>		DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate			<b>Non-refundable Rate</b> <input type="button" value="-"/> -5% <input type="button" value="+"/> <input type="button" value="Save"/>	
DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate								
	<b>Non-refundable Rate</b> <input type="button" value="-"/> -5% <input type="button" value="+"/> <input type="button" value="Save"/>								

Configure your Non-refundable percentage here.

Switch to 'On' for your non-refundable rate to display on Hostelworld

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00	Rate now active on Hostelworld
	<b>Non-refundable Rate</b> <input type="button" value="-"/> -5% <input type="button" value="+"/> <input type="button" value="Save"/>	(-5%) 24.70	(-5%) 24.70	<b>ON</b> <input checked="" type="checkbox"/>

## RATES & AVAILABILITY TAB

### CHANGING AND REMOVING NON-REFUNDABLE RATES

To change your non-refundable rate, simply adjust your percentage to the new value and **Save** it. Since this new figure will replace your existing non-refundable rate, you will need to re-confirm your adjustment before saving it. **Press Yes** on the pop-up window to continue and **Save** your new rate (screenshot 1-2).

To remove your non-refundable rate completely, you must **Turn it Off** (screenshot 3)

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00	
	Non-refundable Rate <input type="button" value="-"/> -10% <input type="button" value="+"/> <input type="button" value="Save"/>	(-10%) 23.40	(-10%) 23.40	ON <input checked="" type="checkbox"/>

✕

This will replace your existing non-refundable rate. Are you sure you want to continue?

DORM Standard 4 Bed Female Dorm Ensuite	Standard Rate	WEEKDAYS 26.00	WEEKENDS 26.00	<input type="button" value="Rate plan saved"/>
	Non-refundable Rate <input type="button" value="-"/> -10% <input type="button" value="+"/> <input type="button" value="Save"/>	(-10%) 23.40	(-10%) 23.40	ON <input type="checkbox"/>

# RATES & AVAILABILITY TAB

## ADDING NON-REFUNDABLE RATE

You should re-check your Non-refundable rate in the **Rates & Availability** screen once you add it or adjust it:

HOME
BOOKINGS
RATES & AVAILABILITY
PROPERTY SETUP
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Your last available date online is: 23 Nov, 2019

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⚡ Bulk Update

TWO WEEKS PERIOD:  
 25 Nov, 2016 – 8 Dec, 2016

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▼ Dormitories

	Total Available Beds	Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov	Wed 30 Nov	Thu 1 Dec	Fri 2 Dec	Sat 3 Dec	Sun 4 Dec	Mon 5 Dec	Tue 6 Dec	Wed 7 Dec	Thu 8 Dec
DORM		8	8	8	8	8	6	8	8	8	8	8	8	8	8
Standard 4 Bed Female Dorm Ensuite		8	8	8	8	8	6	8	8	8	8	8	8	8	8
Availability ⚡		2	2	2	2	2	0	8	8	8	8	8	8	8	8
Standard Rate (EUR) ⚡		26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00
Non-refundable Rate (-10%)		23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40

# RATES & AVAILABILITY TAB

## RESTRICTING NON-REFUNDABLE RATE

Non-refundable rate can be enabled or disabled for a selected day or period .  
 Press On/Off button in the **Rates & Availability** screen to enable or disable your non-refundable rate for a selected day or go to **Bulk Update** to enable or disable your non-refundable rate for a longer periods.

▸ Basic 4 Bed Shared Tent					
Total Available Beds	16	16	16	16	16
Availability  	14	14	14	14	14
Standard Rate (EUR) 	50.00	50.00	50.00	50.00	50.00
Non-refundable Rate (-10%) 	45.00 <input checked="" type="checkbox"/> On	45.00 <input type="checkbox"/> Off	45.00 <input type="checkbox"/> Off	45.00 <input type="checkbox"/> Off	45.00 <input type="checkbox"/> Off

### Bulk Update

Set

Non-refundable Rate

Room

Basic 4 Bed Shared Tent

### Configure Rate by Date

Use this section to disable or re-enable non-refundable rates for specified date ranges.

Disable Non-refundable Rate

### Set Date Range

From

14-03-2017

To

27-03-2017

Mon  Tue  Wed  Thu  Fri  Sat  Sun

Close

Update Information



# RATES & AVAILABILITY TAB

## BULK UPDATE

**Bulk Update** will let you update your availability for long periods up to 3 years.

Click **Bulk Update** button to open it

Rates & Availability
Add/Edit Rate Types
Add/Edit Room Type

⚡ Bulk Update

📌 Updates are saved automatically

TWO WEEKS PERIOD:  
 25 Nov, 2016 – 8 Dec, 2016

Fri 25 Nov	Sat 26 Nov	Sun 27 Nov	Mon 28 Nov	Tue 29 Nov	Wed 30 Nov	Thu 1 Dec	Fri 2 Dec	Sat 3 Dec	Sun 4 Dec	Mon 5 Dec	Tue 6 Dec	Wed 7 Dec	Thu 8 Dec
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📌 Your last available date online is: 23 Nov, 2019

▼ Dormitories

DORM <b>Standard 4 Bed          Female Dorm Ensuite</b>	Total Available Beds	8	8	8	8	8	6	8	8	8	8	8	8	8	
	Availability ⚡	2	2	2	2	2	0	8	8	8	8	8	8	8	
	Standard Rate (EUR) ⚡	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00	26.00
	Non-refundable Rate (-10%)	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40	23.40

# RATES & AVAILABILITY TAB

## BULK UPDATE

### Bulk Update

Set: Standard Rate

Room: Standard 4 Bed Female Dorm Ensuite

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#### Standard Rate Setup

Standard Rate (EUR): 28.00

**IMPORTANT:** Bulk rate updates applied here will replace existing rates for the dates selected

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#### Set Date Range

From: 01-12-2017 To: 31-12-2017

Mon  Tue  Wed  Thu  Fri  Sat  Sun

Close Update Information

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Update successful

Close Update Information

### HOW TO BULK UPDATE RATES ?

- Select **Standard Rate** from the **Set** drop-down menu
- Select **Room** type you wish to update
- Add new rate
- Add date range you wish to update  
*You can update 1 year at once, you can add range for another year once your first day range is saved .*
- Select days you wish to update (week/ weekend)
- Click **Update Information** to save your changes

## RATES & AVAILABILITY TAB BULK UPDATE

**Bulk Update** ✕

Set:  Room:

Availability

Set Room Availability <sup>?</sup>  Maximum number of beds is 8

**IMPORTANT:** Bulk updates applied here will replace existing availability for the dates selected

Set Date Range

From:  To:

Mon  Tue  Wed  Thu  Fri  Sat  Sun

Update successful

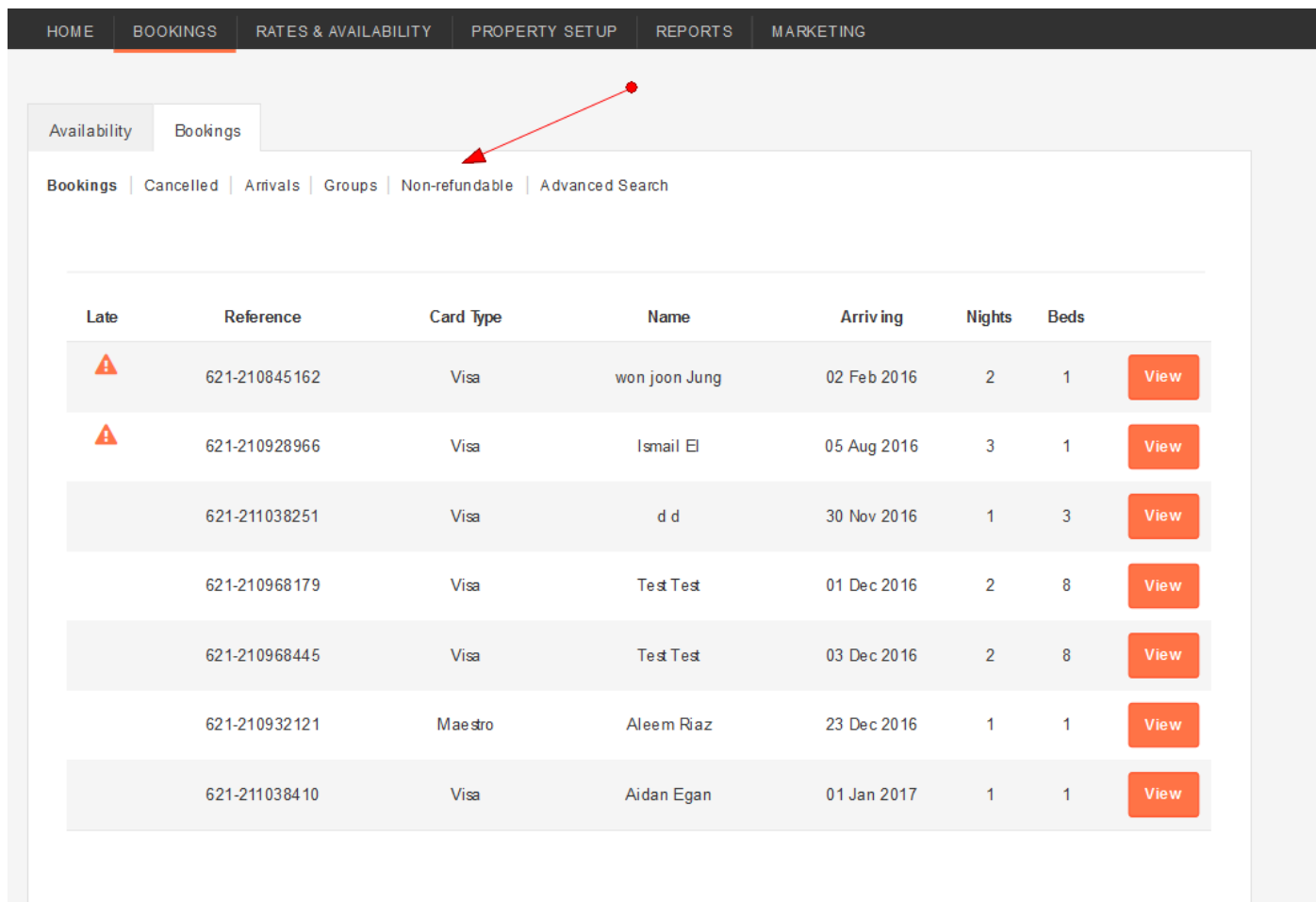
### HOW TO BULK UPDATE AVAILABILITY ?

- Select **Availability** from the **Set** drop-down menu
- Select **Room** type you wish to update
- Add availability (number of beds you wish to allocate)
- Add date range you wish to update  
*You can update 1 year at once, you can add range for another year once your first day range is saved .*
- Select days you wish to update (week/ weekend)
- Click **Update Information** to save your changes



# NON-REFUNDABLE TAB

## HOW TO VIEW NON-REFUNDABLE BOOKINGS

Non-refundable bookings can be viewed under **Bookings** tab with all other bookings and separately under new **Non-refundable** tab



The screenshot shows the Hostelworld dashboard with the 'BOOKINGS' tab selected. Underneath, the 'Bookings' sub-tab is active, and the 'Non-refundable' filter is selected. A table of non-refundable bookings is displayed, with a red arrow pointing to the 'Non-refundable' filter.

Late	Reference	Card Type	Name	Arriving	Nights	Beds	
	621-210845162	Visa	won joon Jung	02 Feb 2016	2	1	<a href="#">View</a>
	621-210928966	Visa	Ismail El	05 Aug 2016	3	1	<a href="#">View</a>
	621-211038251	Visa	d d	30 Nov 2016	1	3	<a href="#">View</a>
	621-210968179	Visa	Test Test	01 Dec 2016	2	8	<a href="#">View</a>
	621-210968445	Visa	Test Test	03 Dec 2016	2	8	<a href="#">View</a>
	621-210932121	Maestro	Aleem Riaz	23 Dec 2016	1	1	<a href="#">View</a>
	621-211038410	Visa	Aidan Egan	01 Jan 2017	1	1	<a href="#">View</a>

# NON-REFUNDABLE TAB

## NON-REFUNDABLE BOOKING (SAMPLE)

All nights with non-refundable rate are marked with a blue tag (see below):

### Inbox

Reference : 621-211038251

#### Customer Details

Name	d d
Email	
Phone	
Nationality	Australia
Booked	22nd Nov '16 10:11:33
Source	Hostelworld.com
Arriving	30th Nov '16
Arrival Time	5.00
Persons	3 Mixed

#### Room Details

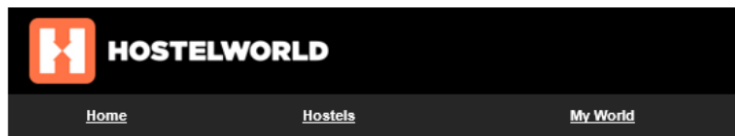
Date	Acknowledged	Room Type	Persons	Price
30th Nov '16	N/A	Standard 4 Bed Female Dorm Ensuite <b>Non-refundable</b>	2	EUR 24.70
30th Nov '16	N/A	Standard 6 Bed Male Dorm Ensuite	1	EUR 24.00
			Service Charge	EUR 0.00
			Total Price incl. Service Charge	EUR 73.40
			12% Deposit	EUR 8.81
			<b>Balance Due (on arrival)</b>	<b>EUR 21.12</b>
			<b>Non-refundable Balance Due (available now)</b>	<b>EUR 43.47</b>

Note: It is the property's responsibility to collect the non-refundable balance shown above.

I have read this booking

### Booking Confirmation

Download the Hostelworld App



Dear Testなはら Testあやわ,

Your booking is now confirmed and all the details you need are below. Please keep this for your records and present to the hostel on arrival. Note the hostel's terms and conditions, directions to the hostel and some handy tips and resources for your trip.

**Your booking is confirmed. Your reference number is 63440-211042703**

#### booking information

PILOT Design Hostel & Bar  
Largo Alberto Pimentel, 11

Porto  
Portugal

p. +351 22 20 84 362

f. +351222084362

email:

[reservations@pilothostel.com](mailto:reservations@pilothostel.com)

Date	Room Details	Per Bed	Pax	Total
Thu 11th May 2017	Standard 8 Bed Mixed dorm	€100.00	1 Bed	€100.00
Thu 11th May 2017	Standard 8 Bed Mixed dorm <b>Non-refundable</b>	€43.00	3 Beds	€129.00
				Total: €229.00
				<b>Total Paid: €38.93</b>
<b>Non-Refundable Beds/Rooms</b>				
For your non-refundable rate, the balance of €107.07 will be charged by the property, in the property's currency, any time after your booking has been confirmed.				
<b>Other Beds/Rooms</b>				
The balance of €83.00 is payable on arrival at the property, in the property's currency, unless otherwise specified below.				
The Total Cost includes all taxes.				